

ALERT: 26-HCXF - CRITICAL AOG

737 MAX 8 flight control computer B fault at KSJC

Boeing 737 MAX 8 - LEAP-1B

Public Alert Information	
STATUS	ALERT TYPE
active	AOG Alert
PRIORITY	ADDED TO PLATFORM
CRITICAL	29SEP26 0920Z
ICAO LOCATION	AIRCRAFT MODEL
KSJC	Boeing 737 MAX 8
AIRCRAFT SERIES	ENGINE MODEL
Not specified	LEAP-1B
IMPACT TYPE	MX WINDOW OPENS
Revenue PAX	29SEP26 0710Z
RTS TARGET	ALERT SPECIFICS
30SEP26 2000Z	Unscheduled Maintenance
ATA 100 CHAPTERS	AIRWORTHINESS DIRECTIVE (AD)
22 Auto Flight	Not specified
SERVICE BULLETIN (SB)	CHECK
Not specified	Not specified
SHORT FAULT NAME	ERROR / FAULT INDICATIONS
FCC B self-check failure	FCC B fault on the maintenance page with autopilot B unavailable. FCC B fails power-up self-check after circuit breaker reset.
TROUBLESHOOTING STATUS	TSM/FIM REFERENCE
Troubleshooting Complete - All required Items listed	Not specified
ROLES AND RESPONSIBILITIES	
Southwest MCC coordinates parts and aircraft release. Avionics technician replaces FCC B and loads software. Courier provider delivers the unit to KSJC ramp.	
Southwest 737 MAX 8 at KSJC is held for a flight control computer B fault found during power-up. FCC B fails its self-check and the aircraft cannot dispatch, requiring an FCC replacement, avionics support, and expedited logistics.	

Items (3)

PARTS & ROTABLES - WANTED

Qty 1

Flight control computer, FCC B

Item Id: JXW49

Serviceable 737 MAX flight control computer with current software standard, preserved for installation.

PART / IPC REFERENCE	REQUIRED ONSITE
822-2240-102	30SEP26 0600Z
AIRCRAFT MODEL	ENGINE MODEL
Not specified	Not specified
ATA 100 CHAPTERS	CONDITION
22 Auto Flight	SV
TRACE	RELEASE DOCUMENTATION
OEM trace	FAA Form 8130-3

LOGISTICS & CUSTOMS - WANTED

Qty Not specified

AOG next-flight-out courier to KSJC

Item Id: 3PUPF

Arrange next-flight-out transport of the FCC to KSJC with priority handling, tracking, and tail-side delivery.

PART / IPC REFERENCE	REQUIRED ONSITE
Not specified	30SEP26 0600Z
AIRCRAFT MODEL	ENGINE MODEL
Boeing 737 MAX 8	Not specified
ATA 100 CHAPTERS	CONDITION
22 Auto Flight	SV
TRACE	RELEASE DOCUMENTATION
Not specified	Not specified

MAINTENANCE SERVICES - WANTED

Qty Not specified

Avionics technician onsite, FAA A&P

Item Id: 9FJA9

Provide a 737 MAX avionics technician for FCC removal and installation, software load, autopilot and stab trim operational checks.

PART / IPC REFERENCE	REQUIRED ONSITE
Not specified	30SEP26 0600Z
AIRCRAFT MODEL	ENGINE MODEL
Boeing 737 MAX 8	Not specified
ATA 100 CHAPTERS	CONDITION
22 Auto Flight	SV
TRACE	RELEASE DOCUMENTATION
Not specified	Not specified

Status Updates (0)

No visible Status Updates.